



Volume 2 - ANNEX E PLANNED RESPONSE ACTIVITIES- UA OPERATIONAL SUPPORT

INTRODUCTION

The initial response to **Category 4 or 5** incident would most likely come from UA operational support units by virtue of their immediate Campus location and the capabilities of those organizations to perform their normal mission responsibilities in support of the academic mission. Thereafter, assistance can be requested and/or anticipated from the City of Tucson, Pima County, the State of Arizona and federal agencies, as appropriate.

The purpose of Annex E is to identify those units whose support capabilities are essential to the care of students, faculty and staff and their well being while concentrated in an area that is tantamount to a city of 50,000 people.

AVAILABLE SUPPORT

The support that is available internally to manage campus emergencies is contained in the 13 succeeding appendixes. The points of contact for the 13 operational support services are members of the UA Campus Emergency Response Team (UA CERT). In an emergency the UA CERT members or their designated representatives are located in the University Emergency Operations Center (EOC) at the University Services Annex Building, Room 104. This is the “nerve center” designed for dealing with emergencies. Alternate locations for the University Emergency Operations Center include the UA Visitors Center and the UAPD, 1852 East First Street.

By virtue of their normal UA job assignment and location in the operations center, after emergencies occur, the 13 operational support leaders are kept abreast of the situation via written and verbal status reports. These reports not only provide current status but also allow them to coordinate with their team-mates from other units to ensure that assistance is directed to the right place, at the right time. Equally important, the dynamics of their location in the UA Emergency Operations Center (UAEOC) facilitate their ability to anticipate future requirements for support.

The 13 UA operational support elements are shown below:

Response Activity/Operational Area

Point of Contact

Appendix 1 – Academic Operations

Juan Garcia,
Vice Provost for
Academic Affairs

Appendix 2 – Police and Security

Anthony Daykin,
Chief of Police

Appendix 3 – Student Affairs

3A – Residence Life

3B – Bookstores

3C – Student Union

3D – Student Media (Wildcat)

Melissa Vito,
Associate Vice Provost for
Student Life and
Dean of Students

Appendix 4 – Financial Services

Charles Ingram,
Assistant VP for
Financial Services

Appendix 5 – Risk Management and Safety

Steve Holland,
Director, Department of
Risk Management & Safety

Appendix 6 – Human Resources

Allison Vaillancourt,
Assistant VP for
Human Resources

Appendix 7 – Communications, Computing and Information
Technology/Business Systems

Michelle Norin,
Executive Director, CCIT

Appendix 8 – Facilities/Management

Al Tarcola,
Director,
Facilities Management

Appendix 9 – Emergency/Crisis Communications

Paul Allvin,
Assistant VP,
Strategic Communications

Appendix 10 – Medical Services

Iman Hakim,
Interim Dean, Public Health

Appendix 11 – Museums/Valued Collections

Mackenzie Massmann
Head, Operations,
State Museum

Appendix 12 – Procurement and Contracting Services

Steve Mack,
Director, Department of
Procurement and
Contracting Services

Response Activity/Operational Area

Appendix 13 – Office of Institutional Research
and Evaluation

Point of Contact

Gwendolyn Johnson,
Director, Office of
Institutional Research and
Evaluation